

# **The Social Intervention with Problematic Drug Users in Social Reintegration Process: The Case of Vila Nova de Famalicão**

## **ABSTRACT**

The social intervention with problematic drug users in reintegration contexts, while a contemporary, multidimensional and complex phenomenon requires a rupture with the traditional paradigm, often oriented towards fragmentation, lack of coordination, overlap and / or duplication of answers to the many problems presented by the individuals, contributing to the inefficiency and redundancy of interventions as well as for problem perpetuation.

Presently, the integrated methodology as a conceptual model recommended as approach for this specific population points to a collaborative intervention between institutions and services which promote empowerment and participation of individuals, acting as an agent of change.

The present exploratory study uses a triangulation of methods. A qualitative methodology using semistructured interviews as data collection technique in order to know the problematic drug users understanding of the intervention addressed to them. Data treatment was done using content analysis technique. It was also used a quantitative methodology by applying a scale that aims to understand professionals working with drug users perspective in respect to the processes of exchanges between partners. It should be also noted, the use of professional experience of the author of this research as a privileged informant. This study is conducted in the county of Vila Nova de Famalicão.

With this study we intend to make a contribution to knowledge and understanding of this phenomenon in order to the change of intervention paradigm with this population and encourage innovation by implementing collaborative responses, promoting inclusion and personal development with the concern focused on resources and efficiency considering the results and their impact on social systems in general.

## **Palavras Chave:**

Problematic Drug Users  
Social Reintegration  
Social Intervention  
Integrated Methodology  
Interinstitutional Collaboration  
Case Manager